

# ALC Library

## Interlibrary Loan and Document Delivery Policy

### 1 Purpose and context

This policy covers interlibrary loan and document delivery services provided by the ALC Library.

In resource sharing with other libraries the ALC Library is guided by the principles and standards of the Australian Interlibrary Resource Sharing (ILRS) Code with regard to procedures and charges.

In supplying interlibrary loans or copies the library will observe the 'fair dealing' provisions of the Australian *Copyright Act*.

### 2 Eligibility

The following groups of Australian Lutheran College (ALC) staff and students are eligible for free interlibrary loan and document delivery services:

#### Staff

- Teaching staff for the purposes of teaching and research
- Other academic staff to support the duties they are employed to undertake, e.g. casual academic staff
- General staff for purposes related to their ALC positions

#### Students

- Students at Masters level and above for their study and research

ALC undergraduates are not usually entitled to this service. Their course needs should be met by the services of the ALC Library, supplemented by reciprocal borrowing privileges agreed with other libraries. Undergraduates may submit fee-based requests, or consult with their supervisors and library staff about any exceptional document delivery needs.

The library will supply copies of articles from its own journal holdings upon request from undergraduate off campus students, provided no online access is available. There will be no charge for copying or for postage and handling.

The library has a 'user pays' policy for all other students and patrons outside ALC who request interlibrary loans and document delivery.

### 3 What may be requested

In order to support teaching, learning and research at ALC, the library will obtain on loan or through document delivery from other libraries the following materials not held in our collections:

- Books, reports, conference proceedings and theses, according to availability
- Photocopies of specific journal articles, chapters out of books, reports, conference proceedings etc (in accordance with the Australian Copyright Act)
- Audio-visual material, if available
- Microforms, if available.

## **4 Numbers of items supplied**

The number of items supplied will be determined by the Director of Library Services.

## **5 Charges**

The costs of interlibrary loans and document delivery undertaken by the library will be borne by the library at the core service level. If special charges are incurred by the nature of the request (e.g. express, overseas) the library may pass on those charges to the user.

If a request is received on a 'user pays' basis, the library will recover the associated costs.

## **6 How to place a request for interlibrary loan or document delivery**

A request may be made by contacting the library.

**Phone:** +61 8 7120 8270

**Email:** [library@alc.edu.au](mailto:library@alc.edu.au)

## **7 Related legislation**

*Copyright Act 1968*

<https://www.legislation.gov.au/Series/C1968A00063>

## **8 Related documents**

Australian Interlibrary Resource Sharing (ILRS) Code

<https://read.alia.org.au/australian-interlibrary-resource-sharing-ilrs-code-0>