

Tuition Assurance

Introduction

Australian Lutheran College is the tertiary education provider of the [Lutheran Church of Australia](#), delivering Higher Education awards as a college of the [University of Divinity](#).

University of Divinity statement of tuition assurance

Each student who has been admitted to a University of Divinity award is assured that educational and financial resources are in place to ensure the award may be completed. In the highly unlikely event that the University cannot deliver a course for which a student has paid fees, these will be refunded, or a place at another higher education provider arranged by the University.

Higher education regulation

The Tertiary Education Quality and Standards Agency (TEQSA) regulates providers of higher education in Australia. It does this under [legislation](#), including the Tertiary Education Quality and Standards Agency Act 2011, aimed at protecting the interests of Australian domestic students studying in Australia and overseas, as well as international students studying in Australia.

Two of the objects of the TEQSA Act make clear that TEQSA must:

- protect students undertaking, or proposing to undertake, higher education by requiring the provision of quality higher education; and
- ensure that students undertaking, or proposing to undertake, higher education in Australia, or with Australian higher education providers overseas, have access to information relating to their experience.

TEQSA requirements for financial viability and safeguards

What happens to students if a provider closes unexpectedly or is unable to operate?

The TEQSA Act requires all providers to have plans and safeguards in place to protect the interests of students in the event a provider stops operating, experiences financial difficulties, or is unable to effectively deliver higher education.

- If you are an **Australian** student, studying in Australia or overseas, TEQSA will work with the provider and/or other government agencies to assist you in pursuing your studies.
- If you are an **international** student, the Tuition Protection Service (TPS) can assist you to either complete your studies with another provider, or have your unspent tuition fees refunded. You can find more information about the TPS online at [Australian Government Tuition Protection Service](#).

Supporting documentation

[Statement of Rights, Responsibilities and Conduct of Members of the University](#)

[Overseas Student Tuition Fees Refund Policy](#)

<http://www.teqsa.gov.au/for-students#F>